



Job Title: Site Reliability Engineer - MS SQL, ASP.NET, HTML, and JavaScript

Level: Fresher/Junior

Location: Hybrid

Position Type: Full-Time

About Us: SynergieGlobal is a dynamic and rapidly growing technology consulting firm dedicated to delivering cutting-edge digital solutions to our clients. Our mission and vision focus on delivering innovative digital solutions to clients. We are looking for a motivated and experienced Production Database and Systems Support Engineer to join our team.

Job Description: These primary responsibilities will revolve around monitoring our production database, promptly resolving any arising issues, offering technical support to clients, ensuring the upkeep of our systems, and spearheading the development of innovative tools to bolster our production support capabilities. The ideal candidate will have a strong background in MS SQL, ASP.NET, HTML, and JavaScript, along with a passion for problem-solving and continuous improvement.

Key Responsibilities:

Monitor Production Database:

- Monitor the performance and health of the production database (MS SQL) to ensure optimal functionality.
- Identify and troubleshoot database issues promptly, minimizing downtime and disruptions to operations.
- Implement proactive measures to prevent database issues and optimize performance.

Technical Support:

- Provide technical support to clients on production systems, addressing inquiries and resolving issues in a timely manner.
- Collaborate with internal teams to diagnose and resolve complex technical issues, ensuring client satisfaction and system stability.

System Maintenance:

- Maintain and enhance various applications, including ASP.NET, HTML, JavaScript, and ReactJS, to ensure their reliability and performance.
- Provide bug fixes and patches as needed to address issues identified in production environments.
- Conduct regular system audits and updates to maintain security and compliance standards.



Tool Development:

- Design and develop new tools and utilities to streamline production support processes and enhance operational efficiency.

Skills and Qualifications:

- Ability to communicate in English verbally.
- Strong proficiency in ASP.NET, HTML, JavaScript, and ReactJS for application development and maintenance.
- Solid understanding of software development lifecycle.
- Good problem-solving skills and attention to detail.
- System thinking and ability to do research about complex problems.
- Ability to work effectively in a fast-paced, dynamic environment with shifting priorities.
- Ability to collaborate effectively across teams.

Big plus if you have:

- Familiarity with Agile methodologies.
- Familiarity with cloud platforms such as AWS, Azure, or Google Cloud Platform.
- Experience with DevOps practices and tools for automation and continuous integration/continuous deployment (CI/CD).
- Knowledge of performance-tuning techniques for databases and web applications.
- Experience providing technical support to clients in a production environment.

How to Apply:

Interested candidates are encouraged to submit their resume and a cover letter outlining their qualifications and relevant experience to nessie.nguyen@synergielogical.com. Please include "Site Reliability Engineer - SG" in the subject line.

SynergieGlobal is an equal-opportunity employer and welcomes applications from individuals of all backgrounds. We appreciate the interest of all applicants and strive to provide feedback within one week of receiving your application.